New Visiting Hours
Restrictions

Guidelines for patient visitation have been issued by the New York State Department of Health allowing for limited visitation to resume.

St. John’s Riverside Hospital will allow patient visitation beginning on Thursday, June 25th. Visiting hours will be outlined below.

SAFETY PROTOCOLS

The following safety protocols have been put in place for the protection of our patients, staff, and visitors. We appreciate your patience, understanding and cooperation.

- The Andrus and Dobbs Ferry Pavilion visiting hours will be limited to 2:00 p.m. - 6:00 p.m. every day.
- The Park Care Pavilion visiting hours will be limited to Saturday from 1:00 pm to 3:00 pm.
- Visitors must be over 18 years of age.
- Each patient is permitted one visitor per day.
- Visitors will undergo symptom and temperature screening upon entering the lobby of the hospital. Visitors shall be denied entry if they report significant COVID-19 exposure or symptoms during the prior 14 days or have a temperature equal to or greater than 100.0 degrees Fahrenheit.
- Visitors will be required to provide contact information including name, email and phone number, as per New York State Department of Health.
- Visitors will be required to wear a surgical face mask upon entering the hospital, a mask will be provided in the event a visitor does not have one once they arrive.
- When visiting a COVID positive patient, visitors will be provided and must wear a surgical mask, gown and gloves (goggles if required).
- Visitors must practice rigorous hand hygiene.
- Once in the hospital, visitors must remain in the patient’s room during their visit.
- Visitors will be expected to follow all staff instructions for specific precautions for each patient.
- When visiting hours are over, all visitors must promptly leave the Hospital.
- Anyone who does not adhere to these guidelines will be required to leave the hospital.
- The above visitation policy is posted to RiversideHealth.org